

Understanding Accountability

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Can be tricky for many of the reasons we've learned about in previous modules (*i.e. change, fear, etc.*); PLUS some additional reasons that are specific to accountability (*which we'll look at today*)

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Pro Tip

Expect that accountability may bring up resistance

Our Role, as practitioners



- Support our clients to be accountable to their goals
- Help our clients build their accountability muscles over time
- Stay Curious
- Check our own filters



- Remember that we cannot “make” our client do anything
- Don’t make it about you as the practitioner in any way
- Don’t pathologize (*do normalize*)

Pre-emptive Accountability

- **Motivation**

Activate desire, avoid pain, build on strengths

- **Clarity**

What are they going to do?

- **Accountability Set Up**

How does the client wish to be supported? Co-create solutions

- **Prepare Foundation**

Setting up the environment for success

Ongoing Accountability

If our client is repeatedly not taking action



**Name it,
Normalize it**



Obstacles?

Tap into tools for supporting clients with obstacles



**Explore
Alignment**



Next Steps

Co-create next steps + hold a tighter container (short term)